



RETURN POLICY

If you are not happy with your purchase, you can return most items for a refund within 60 days of purchase as long as it is still in "sellable condition." Merchandise must be in original purchase condition to be eligible for refund or exchange. This means the item should be unworn (aside from trying it on), tagged, unwashed, devoid of any stains, scuffs, tears, or mysterious smells, and needs to be in its original packaging. Refunds are only given in the original form of payment (including debit cards & gift cards). Shipping charges are not refundable for any reason on returns.

NOTICE

- Swimwear & undergarments are FINAL SALE.
- Gift cards are FINAL SALE & will not be replaced if lost, stolen, or used without authorization.
- If you're returning a pair of shoes or boots, we need the box back, too. Also, please don't treat the shoe box as the shipping box; wrap it in brown paper or put it in another box before you return it. If you fail to follow these directions, we will not be able to accept the return and won't issue a refund.

CAN I EXCHANGE AN ITEM?

Our exchanges are processed as new orders. Begin by following the return process for your order. Then place a new order for the size/color you need. Immediately placing a new order ensures that you'll get the new product quickly and that it won't go out of stock while you wait. Shipping charges may apply to new orders. If you have any questions, please call our Customer Service Department at 334-446-4971 Monday-Friday 8 a.m. to 4:00 p.m. CST.

HOW WILL I BE REFUNDED?

Your refund will automatically go back to the original form of payment used for the purchase. In the event you used multiple forms of payment, your refund may be issued across all payment methods used. You cannot receive cash returns on purchases made with a credit card.

HOW LONG DOES IT TAKE TO RECEIVE MY REFUND?

Once we receive your return, we inspect your item(s) and then initiate a refund. Our goal is to process your return within three to five business days of receipt. Credits may take up to an additional five business days to post to your account. Given shipping and processing time, the return process can take up to two to three weeks. Final credit to your account depends on the policies of the bank or institution of your original payment method. Please note: refunds do not include shipping costs paid on your original order (if applicable).

SHIPPING MERCHANDISE

Please make sure that the item(s) you wish to return and our Return Form are included with your return shipment. You may return merchandise using the postal carrier of your choice. Our packaging is reusable! Feel free to return the product in the same package we used to send it to you. Postage is not prepaid for returns; you are responsible for paying shipping charges to return products to us. For your protection, we advise that you use a traceable shipping method to send us your return. The address to send your return to is:

Eagle Eye Outfitters Attention:
Returns Department
3535 Ross Clark Circle
Dothan, AL 36303

If you still have any questions, concerns or comments about our return policy:

Orders@EagleEyeDothan.com



RETURN FORM

1 Complete & Print this Return Form

If you wish to return or exchange any portion of your order please we must receive this form & your items within 60 days of purchase.

2 Repack Merchandise

Please make sure that the item(s) you wish to return and this Return Form are included with your return shipment.

3 Ship Merchandise

Mail Returns to:
Eagle Eye Outfitters Attn:
Returns Department
3535 Ross Clark Circle
Dothan, AL 36303

Order # _____ Order Date _____
 Customer Name _____
 Phone _____ Email _____

Office Use:
 Received by _____
 Received date _____

Return

Swimwear & undergarments are in the final sale. Gift cards are final sale & will not be replaced if lost, stolen, or used without authorization. If you're returning a pair of shoes or boots, we need the box back, too. Also, please don't treat the shoe box as the shipping box; if you wrap it in the brown paper do not tape it to the box. You can also put it in another box or poly mailer before you return it. If you fail to follow these directions, we will not be able to accept the return and won't issue a refund.

Brand	Item Name	Size	Color	Reason

Reason Code	01 - Not as pictured	04 - Didn't want/changed mind	07 - Do not like
	02 - Didn't fit	05 - Wrong item sent	08 - Not as described
	03 - Not satisfied with Quality	06 - Damaged/Defective item	09 - Other

Shipping

Please pack and ship your merchandise using the postal carrier of your choice. Our packaging is reusable! Feel free to return the product in the same package we used to send it to you. Postage is not prepaid for returns; you are responsible for paying shipping charges to return products to us. For your protection, we advise that you use a traceable shipping method to send us your return.

Shipping charges are not refundable for any reason on returns. Returns are usually processed within 2-4 business days upon receiving your package.

FROM: _____



Attn: Returns Department
3535 Ross Clark Circle
Dothan, AL 36303

Fold Here. Use clear plastic shipping tape to affix the label to the box of your choice.

Please pack and ship your merchandise using the postal carrier of your choice. Our packaging is reusable! Feel free to return the product in the same package we used to send it to you. Postage is not prepaid for returns; you are responsible for paying shipping charges to return products to us. For your protection, we advise that you use a traceable shipping method to send us your return.

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